**Acute Floor Information System (AFIS)**

**HSE 8054 - RFT 148569 (Restricted Procedure – Stage One)**

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| **Query 1: Can you send details of the breakdown of iPM deployments within the South/South West Group and if available across Ireland.  Are they separate deployments with separate databases or a single instance of iPM.**  **Response: Please see the uploaded document, Appendix 1, for the response to this query.** |

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| **Query 2:** **Please let me know, if you have setup any number or limits for Tenderers to be shortlisted from Phase 1 of Restricted Procedure.**  **Response: Please refer to the Invitation to Tender Document Page 4.** |

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| **Query 3:** **Please let me know if entities based outside of Ireland and European Union can bid for this tender.**  **Can the project work be implemented offshore?**  **Response: The HSE does not preclude suppliers from outside the European Union from submitting a proposal. Suppliers must note the HSE’s Requirements in relation to the processing (i.e. hosting, support, backup etc.) of HSE data. The tenderer must be capable of meeting the conditions outlined in the tender documents.** |

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| **Query 4:** **Can you send details of the breakdown of iPM deployments within the South/South West Group and if available across Ireland.  Are they separate deployments with separate databases or a single instance of iPM.**  **Response: Please see the appendix 1 document posted under the "Documents" section of this site for the response to this query.** |

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| **Query 5: With regard to the HSE National IT documents referenced within the EOI. On examination many of the documents appear several years old and past their quoted review date. Any links to described newer versions such appear not to be functional. Supplied non functional link below. http://hsenet.hse.ie/HSE\_Central/Commercial\_and\_Support\_Services/ICT/Policies\_and\_Procedures/Policies/**  **Example IT Security Policy ver 3.0 Feb 2012 review date Feb 2014  unable to find any newer documents.**  **Guidance sought please.**  **Response: Please use the link below to access current IT Policies.**  **http://www.hse.ie/eng/services/Publications/pp/ict/ (http://www.hse.ie/eng/services/Publications/pp/ict/)** |

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| **Query 6:** **Is there a guide price (order of magnitude) for the project or at least the first 2 sites?**  **Response: Prices will be evaluated at Stage Two of this competition only.** |

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| **Query 7:** **Is it the intention for HSE to procure mobile and fixed PC devices and whiteboards from the chosen supplier? Or is it soley licencing and maintenance of a supplied or hosted AFIS solution to work with HSE supplied devices and hardware?**  **Response: During the RFT phase of the procurement, the HSE will seek information and pricing from suppliers on the supply of PCs, mobile devices, electronic whiteboards and other ICT infrastructure. These will be listed as options that may be included in the contract. The HSE reserves the right to procure hardware and software licences from existing frameworks.** |

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| **Query 8: Does HSE have a policy tending towards Android or IoS devices or is the HSE policy device agnostic?**  **Response: The HSE policy is device agnostic. Vendors will be asked to provide information on the supported mobile and desktop operating systems during the RFT phase of the procurement.** |

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| **Query 9:** **Can you tell me how flow and AFIS type functionality is managed at in the A&E at the present time please, do some hospitals have a A&E system?**  **Response: The Emergency Department in the two initial sites use the ED module within the hospital’s patient management system to record basic patient information. A full list of ICT systems in use has been provided in response to another query. Most flow processes are currently managed manually.** |

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| **Query 10:** **Is the triage at the front door a digital or manual process?**  **Response: Triage information is recorded electronically using the ED module within the hospital’s patient management system in the two initial sites** |

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| **Query 11:** **If A&E systems are present, I assume the AFIS will either replace this or integrate to them?**  **Response: Yes. AFIS will be used as the primary information system with the Acute Floor, including in the Emergency Department. AFIS will integrate with other ICT systems, such as the hospital’s patient management system. Full details on this will be provided in the RFT documentation.** |

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| **Query 12:** **Will a Fail to any of the Pass / Fail questions result in an automatic exclusion from the procurement? Where, for example, we fail on one of the questions but there is an underlying explanation due to accounting policy and financial year end changes would this explanation be taken into account or would we be automatically excluded?**  **Response: Each Pass/Fail criteria must achieve a Pass in order to progress. In relation to accounting / finance criteria there are a number of options set out where responses can be given - Section 1.6 Additional Information on Page 4 of the Response Document can be utilised to explain different methods of demonstrating equivalence to the requirement. In addition, Section 3.1 (Page 4 also) states:**  **Candidates must provide the details specified in this section.. However where a Candidate is unable, for a valid reason, to provide the specified details, the Candidate must inform HSE of that valid reason and provide such other alternative documentation to prove, to the satisfaction of HSE, their economic and financial capacity.** |

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| **Query 13:** **Please can you advise if we can have a short extension to submit clarification questions?**  **Response: Due to our pre-determined timelines with the project HSE is unable to offer an extension - Vendors can include any caveats / additional information / assumptions in their tender response.** |

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| **Query 14:** **As a UK registered company. We do not have Irish Tax clearance or reference or witholding tax numbers. I have looked at the forms required to obtain these and it appears that we need a registered office in Ireland which we do not have? Any suggestions?**  **Response: Where possible please provide the UK's equivalent version with supporting commentary - the alternative version will be accepted as a response for evaluation to this section however should you be chosen as the preferred bidder at the conclusion of this process, you will be required to hold a valid Irish Tax Clearance Cert at that stage.** |

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| **Query 15:**  **Response:** |