

**National Emergency
Medicine Programme
Conference
10TH February 2016
Dublin Castle**

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please contact:**
emp@rcsi.ie

2016 is off to a busy start and top of our list is the EMP conference which will take place on 10th Feb in Dublin Castle. In the five years that the EMP has been in existence, a model of care for emergency medicine in Ireland has been written and significant achievements have been made to improve the quality of care for the 1 million patients who attend Emergency Departments each year.

This conference aims to recognise the hard work and dedication of emergency care staff who work tirelessly to implement the plans and initiatives of the EMP. I know that this is a hectic time of year for Emergency Departments but I hope you can take the time to come along or tune in via the live broadcast.

Gerry McCarthy, Clinical Lead, National Emergency Medicine Programme
(emp@rcsi.ie)

Ambulance Handover

Following a stakeholder review, we have been working to incorporate feedback from the pilot of the Ambulance Handover roll-out. The result is a 15-minute video that covers the process steps and delivers the core message of IMIST-AMBO for ambulance patient handover. This video is available on HSEland

<https://www.hseland.ie/social/en-us/projectsandresources/ambulancepatienthandoverprotocol.aspx>. A short-term (8 week) trainer has also been funded and “expressions of interest” in the post will be sought early in 2016. The introduction of this protocol will improve the effectiveness & efficiency of ambulance patient handover. Many thanks to Niamh Collins, Connolly Hospital and Dillon Productions for all their work on the video production.

Clinical Microsystems Facilitator Role

Clinical Microsystems is a Quality Improvement Methodology from Dartmouth in the US. A clinical microsystem is the front-line unit that provides health care and is described as “a small group of people (healthcare providers, patients and their families) who work together in a defined setting on a regular basis to create care”.

The Emergency Medicine Programme selected the microsystem approach to guide quality improvement in Emergency Departments (ED) in Ireland because it is a pragmatic and intuitive improvement approach that has been used to good effect in the ED setting. The benefits to the use of clinical microsystems have been well documented and include, improved communication; ownership of improvement process; improved admission times from the ED; and improved patient satisfaction.

Training courses for clinical microsystems for EDs in Ireland, were rolled out in two waves of EDs across the country in 2013 and 2014. Approximately 25 EDs have completed the course which involved multi-disciplinary coaches (for the most part nurses and consultants in EM) participating on the course to train and coach members of a wider multi-disciplinary team containing a member each of the Microsystem e.g. HCA, Porter, reception, NCHD, Staff Nurse etc.

Recognising the importance of the microsystem work, the Quality Improvement Division have created a permanent post to support the implementation and ensure maximum benefit for Emergency Departments, hospitals and the system. The

microsystem facilitator will work across hospitals to coordinate, mentor and facilitate hospital teams to drive continuous improvements in Emergency Department and related healthcare settings.

Details of the role and the application form can be found here:

http://www.hse.ie/eng/staff/Jobs/Job_Search/Nursing/NRS03365.html (closing date 3rd Feb).

Trauma Networks

The Department of Health, in consultation with the Health Service Executive, is developing a Policy on a Trauma Network for Ireland. The current fragmented arrangements for dealing with trauma in hospitals in Ireland have long been a subject of discussion. Therefore, the development of policy direction in relation to the organisation of key national and regional specialist services for Ireland's trauma service is a priority. The objective is to ensure that people who have suffered traumatic injury have quicker access to the services best able to meet their specialised, and often multiple, needs leading to better outcomes in terms of survival and disability.

The Minister has established a Steering Group (chaired by Prof Eilis McGovern) to deliver on this objective.

In developing a policy for Ireland's trauma network for the Minister for Health, the Steering Group will examine the international evidence base with regard to the most efficient and effective organisation of trauma services. They will also describe and evaluate current models of trauma care in Ireland. Examining options for the development of a trauma network for Ireland will include consideration of trauma care pathways, a trauma network, the designation of major trauma centres within any proposed network and consideration of the challenges in more remote communities where the full range of specialist trauma centres may not be available. Public engagement is also a key part of the process to build consensus around a preferred policy for a trauma network for Ireland.

More details and membership of the Steering Group and Working Groups can be found here: <http://health.gov.ie/wp-content/uploads/2015/09/Developing-a-Policy-on-a-Trauma-Network-for-Ireland1.pdf>

EVENTS

National Emergency Medicine Programme Conference

"Teamwork delivers better Patient Care"

Please Register now for this Conference by clicking [here](#)

Wednesday the 10th of February 2016

Venue: Conference Centre-Dublin Castle

10am-4.30pm

Topics for the Day will include the below:

- Human Factors
- Projects from the Emergency Medicine Programme

- Quality Improvement & Clinical Microsystems
- Clinical Guidelines
- National Clinical Programmes

CPD/CEU Credits can be claimed for attendance.
There will be no Attendance Fee for this Conference
We look forward to seeing you there.

If you work in an emergency setting and would like to share an upcoming event with the EM community, please e-mail emp@rcsi.ie